

IT Support Supervisor

Hays Cyber Security • Sydney CBD NSW



Base pay

\$110,000 - \$115,000



Work type

Permanent



Contract type

Not provided

Job details



Date posted

24 Jul 2021



Expiring date

24 Jul 2022



Category

Information Technology



Occupation

Help Desk & IT Support



Base pay

\$110,000 - \$115,000



Work type

Permanent



Job mode

Standard/Business Hours

Full job description

Your new company

An exciting new opportunity is available for an IT Support Supervisor on a Permanent basis at a Global leading Law Firm. The organisation offers a flexible and collaborative working environment with excellent facilities on site.

Your new role

This role manages all procedures related to the identification, prioritisation, and resolution of end user requests, including the monitoring, tracking, and coordination of On-site IT support functions. The Supervisor will also contribute to problem resolution by giving in-person, hands-on support to end users at the On-site IT support level.

What you'll need to succeed

- Demonstrated experience in the supervision of a technical support team.
- Excellent technical knowledge of desktop hardware.
- Hands-on hardware troubleshooting experience.
- Extensive equipment support experience.
- Working technical knowledge of current protocols, operating systems, and standards.
- Ability to operate tools, components, and peripheral accessories.

What you'll get in return

The organisation offers a dynamic collaborative culture and an excellent pay rate or remuneration package for the right candidate.

What you need to do now

If you're interested in this role, click 'apply now' to forward an up-to-date copy of your CV, or call us now.

If this job isn't quite right for you but you are looking for a new position, please contact us for a confidential discussion on your career.

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