

## Service Owner

Green Light • Sydney CBD NSW



Base pay

\$208,000 - \$260,000



Work type

Full time



Contract type

Contract

### Perks

TRAINING

### Skills

CLARIFY

CONTINUOUS IMPROVEMENT

DRIVER

PRODUCT DESIGN

PRODUCT ROADMAP

SCHEDULE+

STRUCTURED SOFTWARE

TECHNICAL REQUIREMENTS

USER EXPERIENCE

USER STORIES

### Full job description

Looking for Talented Service Owner, who is responsible for providing leadership to the Product Delivery Team and providing strategic input into the International product roadmap.

Ideally, someone who have a deep understanding of the objectives and strategic drivers for the investment in the platform. Customer-focused and passionate about creating a brilliant Customer Experience.

### Responsibilities

### Job details



Date posted

**27 May 2022**



Expired On

**26 Jul 2022**



Category

**Information Technology**



Occupation

**Business/Systems Analysts**



Base pay

**\$208,000 - \$260,000**



Contract type

**Contract**



Work type

**Full time**



Job mode

**Standard business hours**



Work Authorisation

**AUSTRALIAN CITIZEN / PERMANENT RESIDENT**

- To manage and clarify project requirements by conducting discovery where required
- Build the roadmap, and guide releases
- Manage stakeholders and their expectations and facilitate/ taking decisions that may be required
- Vision for the product from a platform, customer and user experience perspective.
- Drive the product design and direction by providing an actionable product roadmap, based on Business and Customer value
- Collaborate with customers to gain their insights to shape the roadmap and feature prioritization.
- Identifying opportunities and providing insights around market and customer needs
- Responsible for developing the product features and requirements to be included in the offering
- Keeping the delivery team accountable to the design/build requirements
- Perform benchmarking across market and competitors
- Manage the continuous improvement schedule across the product portfolio
- Take ownership of the product backlog by creating user stories and features with business value identified on each item.
- Keep key stakeholders apprised of the Product Roadmap and the progress of the project deliverables and upcoming releases.
- Collaborate with cross functional teams to ensure internal training, communications and technical requirements are in place to support product adoption.

### **Qualifications**

- Demonstrable experience working in the finance industry and with payment solutions.
- 5+ Years of People Leadership, managing cross functional teams, comprising both internal and external resources.
- Someone who has either worked as a Someone who has worked as a part of a scrum team in the past Sr Business Analysts .
- Demonstrated understanding of the Delivery Lifecycle, with experience managing deployments via third parties, as well as Agile Software Development practices.

If this sounds like you.....please apply Deeksha Khanna