

Applications Support Specialist

ALDI • Minchinbury NSW 2770



Base pay

\$103,000 - \$122,700



Work type

Full time



Contract type

Permanent

Full job description

At ALDI, our people are the key to our success.

An opportunity for an Application Support Specialist has become available within the ALDI National IT Logistics team, based in Minchinbury. **This is a permanent, full-time opportunity.**

As our Application Support Specialist, you will join a highly collaborative team of high achievers. We love to explore, investigate and problem solve and have a lot of fun along the way by challenging the status quo and experimenting. The successful candidate will have strong organisational, analytical and effective communication skills that delivers benefits to your stakeholders.

Selection Criteria

- Previous experience in end-to-end application support
- Prior knowledge of product and/or application lifecycle
- Familiar with effective UAT practices
- Excellent stakeholder management skills. Proven experience in supporting warehouse staff is desirable.
- Previous experience with Manhattan WHS and/or SAP TMS is desirable.
- Basic understanding of SQL or SQL Server Reporting Services (SSRS) experience is desirable
- Ability to be on call after hours on a rotational basis

What's in it for you?

- Market leading remuneration \$103,000 - \$122,700*
- Be a part of a leading international retailer
- Comprehensive on-the-job training and development program provided
- Join a team committed to your personal and professional development
- Work up to 10 days from home

Job details



Date posted

19 Jun 2022



Expired On

19 Jun 2022



Category

Information Technology



Occupation

Help Desk & IT Support



Base pay

\$103,000 - \$122,700



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Permanent



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Full time



Industry

SUPERMARKET



Sector

PRIVATE BUSINESS

- 5 weeks annual leave
- Represent a leading international retailer
- High level of autonomy and responsibility

You will be responsible for:

- Provide level 2+ support for our Logistic specific applications using Service NOW ticketing system
- Coordinate and actively partake in release management activities including UAT testing
- Perform root cause analysis and resolve application support issues
- Receiving and coordinating application change requests using Service NOW ticketing system
- Support and liaise closely with internal stakeholders identify process efficiencies
- Update direct leader with progress on ongoing and outstanding tasks
- Manage and lead small to medium sized projects for the IT Logistics team
- Provide emergency after hours support for business-critical functions on a week-on-week rotating roster

COVID-19 update

At ALDI we believe that our employees should expect to come to work every day with the comfort and confidence that they are in the safest possible environment. You will be required to adhere to all ALDI and State and Federal Government COVID-safe practices and regulations.

From March 1st 2022, a condition of ongoing employment with ALDI will be that employees are fully vaccinated against COVID-19 unless they have a valid medical exemption. This requirement will apply to all employees across stores, warehouse, transport and offices.

*Includes superannuation and varies depending on ALDI experience.